



December, 2025

Kirby is committed to continuous improvement of its products to enhance quality, reliability and performance. This bulletin is to serve notice that there are important changes in motor parts that affect the Generation Series models (G3 through Avalir Platinum).

These NEW motor components are:

- **Armature** p/n 114725
- **Field Coil** p/n 103925

The transition to these new motor parts began with **Avalir Platinum serial number 6250737000**. S/N interpretation: 6=plant, 25=year, 07=month, last five numbers= internal use.

If an Armature or a Field Coil needs to be replaced on a model produced *after* this serial number (July 2025), service centers must order a NEW Armature (114725) or Field Coil (103925).

Models produced *prior* to this serial number can still use the FORMER motor components:

- **Armature** p/n 114789
- **Field Coil** p/n 103989

Service centers can continue using their existing stock of the former parts when servicing models built prior to this serial number. Once this inventory of former parts is depleted and a Field Coil or Armature needs to be replaced on a model prior to this serial number, service centers must order a Motor Kit.

The Motor Kit (p/n 880326A) consists of 1 new Armature, 1 new Field Coil, and 2 Motor Brushes. **FOR PROPER COMPATIBILITY, NEVER MIX FORMER ARMATURES OR FIELD COILS WITH NEW ONES!**

The Kirby Company remains committed to providing our customers with products that continue to meet our high standards of quality, reliability and performance. Any questions or concerns, please call our **Hot Line Number: 800-535-8674**.

Regards,

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Customer Support

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